



I A I R

THE INTERNATIONAL ASSOCIATION OF INSOLVENCY REGULATORS

Annual Conference and AGM 2022
“Post COVID – Recovery & Renewal in the
Insolvency Profession”

26th – 29th September 2022

In Stratford-Upon-Avon, Warwickshire, UK.



Welcome

We are delighted to invite you to join us in Stratford Upon Avon for the 2022 International Association of Insolvency Regulators' Annual Conference and AGM.

The theme of the conference will be **Post COVID – Recovery & Renewal** in the Insolvency Profession and will seek to enable delegates to share experiences and learning as we develop our systems to provide insolvency support for individuals and businesses in a post covid world. The conference offers an exceptional opportunity to engage with other insolvency regulators, to compare and learn from shared experiences, and to come together to find innovative solutions for common problems faced.

The IAIR 2022 conference was planned for Helsinki in May 2022 but the Executive Committee took the decision to cancel it due to continuing covid problems in member countries meaning that numbers were not looking positive.

We are re-scheduling the conference for **26th - 29th September 2022**, hoping that by then the covid situation will have improved for more of our members.

The conference will be held at the **DoubleTree Hilton Hotel in Stratford Upon Avon**. Holding the first face-to-face conference post covid is a significant challenge for IAIR but we hope as many IAIR members as possible will be able to join us to make this conference a success. For those who are unable to attend we will be encouraging them to submit short video presentations (maximum 5 minutes) to be used when we hold the usual members round. This will hopefully enable us to hear from all our members about their main achievements and challenges during the past 2 years when we have been unable to meet.

Delegates will only be able to participate in the conference face-to-face, we are not able to also provide the conference for delegates on-line. But we are hoping to be able to video some of the plenary sessions which will be available to view after the conference though the IAIR website along with the PowerPoint presentations used.

The conference will be hosted by the Executive Director and Executive Committee.

Agenda

Day 1 – Monday 26 September

Time (UK time)	Session Topic	Venue
14.00-17.30	Registration and networking opportunity	DoubleTree Hilton, reception area
16.00 17.30	Executive Committee meeting (Executive Committee members only)	DoubleTree Hilton Clopton Room
18.00-20.00	Drinks Reception and Formal Welcome to Stratford Upon Avon & the IAIR 2022 Conference (Drinks with Hors d'oeuvres)	DoubleTree Hilton The Hilton Garden (if weather permits) or The Hotel Bar (if the weather is unfavorable).
20.00 -onwards	Free session	



Day 2 – Tuesday 27 September

Time	Session topic	Speaker	Venue
08.30-09.00	Registration and morning coffee/tea		DoubleTree Hilton Reception area
Session 1 09.00-09.05	Welcome and conference opening	IAIR Executive Director & IAIR Interim Chair	Doubletree Hilton Main Conference Room
Session 2 09.05-09.30	Plenary 1 Keynote speech	Chief Insolvency and Companies Court Judge Briggs	Doubletree Hilton Main Conference Room
Session 3 09.30-10.45	Plenary 2 Round Table - Member updates An opportunity for all members to update delegates on their key achievements and challenges (possible to submit short 5 minutes video presentations)	All participants	Doubletree Hilton Main Conference Room
Session 4 10.45-11.30	Morning break and official photograph		Doubletree Hilton – Location to be determined
Session 5 11.30-12.00	Plenary 3 The UK's Retail Energy Insolvency Crisis – The Response and some early lessons learned.	Paul Bannister, Head of Policy, UK Insolvency Service	Doubletree Hilton Main Conference Room
Session 6 12.00-12.30	Plenary 4 Handling the situation during covid - changes to our systems	Mr Michael D. McNaughton, Director, Insolvency Service of Ireland	Doubletree Hilton Main Conference Room
12.30-13.30	Lunch		DoubleTree Hilton Restaurant

Session 7 13.30-14.30	Workshops 1 – After the Pandemic		Henley Room and Quniton Room
	A. Corporate What positives have come out of the covid pandemic? <ul style="list-style-type: none"> • What are we taking forward and continuing to do? • What lessons have we learnt? Russell Fildes - National Manager New Zealand Insolvency & Trustee Service	B. Personal The next challenge – the cost of living crisis - <ul style="list-style-type: none"> • Personal insolvencies • Debt repayment options. Richard Dennis, Chief Executive, AiB, Scotland	
14.30-14.50	Afternoon coffee/tea		Doubletree Hilton Main Conference Room
Session 8 14.50 – 15.35	Plenary 5 Developing Insolvency Systems Court system versus administrative regulations in insolvency – Polish experience Law Amendment in Chile: Focus on MSEs	Emil Szczepanik, Judge, Head of the Unit – Supervision of Insolvency Practitioners, Ministry of Justice, Poland Hugo Sánchez Ramírez, Superintendent, Superintendence of Insolvency and Reorganization	Doubletree Hilton Main Conference Room
Session 9 15.35 – 16.20	Plenary 6 Panel Debate Environmental liabilities and the potential impacts on insolvency systems	Elisabeth Lang, Dean Beale, others	Doubletree Hilton Main Conference Room
Session 10 16.20 – 16.50	Plenary 7 Update on the IAIR Project on Director Disqualification	Conor O'Mahony The recently retired Director of Enforcement, Ireland	Doubletree Hilton Main Conference Room
Session 11 16.50-17.00	Closing remarks		Doubletree Hilton Main Conference Room
17.00-18.15	Free session		

18.15 – 18.30	<p>Delegates meet in the DoubleTree Hilton hotel reception and walk to Shakespeare's' Schoolroom (about a 10 minute walk through town)</p> <p>Alternatively delegates can make their own way to the Schoolroom</p>
18.30-22.00	<p>Formal Conference Dinner - Shakespeare's Schoolroom and Guildhall</p> <p>Tour of the Guildhall and Shakespeare's Schoolroom followed by dinner</p>



Day 3 – Wednesday 28 September

Time	Session topic	Speaker	Venue
08.45-09.00	Morning coffee/tea and networking		Doubletree Hilton Main Conference Room
Session 12 09.00-09.05	Welcome	IAIR Chair	Doubletree Hilton Main Conference Room
Session 13 09.05-9.35	Plenary 8 Financial risks and trends in the insolvency system: what we're observing now and effective methods for regulators to stay abreast of them	Elisabeth Lang Superintendent, Office of the Superintendent of Bankruptcy, Canada	Doubletree Hilton Main Conference Room
Session 14 9.35-10.05	Plenary 9 An Alternative for Reorganizing Small Businesses – Experience	Ramona Elliott, Deputy Director/ General Counsel, United States Executive Office for US Trustees	Doubletree Hilton Main Conference Room
Session 15 10.05-10.35	Plenary 10 Handling Insolvency Fraud in a post covid world	Frances Coulson - Non Executive Board Member UK Insolvency Service	Doubletree Hilton Main Conference Room
10.35-10.55	Morning tea/coffee break		Doubletree Hilton Main Conference Room
Session 16 10.55 – 11.30	Plenary 11 The importance of Diversity in the post covid world	Francesca Tackie – Licenced Insolvency Practitioner & Managing Director of Mercury Corporate Recovery Solutions & Also Chair of The Board Of Trustees of BHA For Equality in Health & Social Care	Doubletree Hilton Main Conference Room
Session 17 11.30-12.00	Plenary 12 The importance of data in achieving regulatory outcomes	Paul Shaw, National Manager Regulation and Enforcement, Australian Financial Security Authority	Doubletree Hilton Main Conference Room
12.00 - 13.00	Lunch		Doubletree Hilton Restaurant

Session 18 13.00-13.45	Plenary 13 Panel Debate What do we need from the Regulator and has it changed in a post covid world?	Lisa Tracy, Deputy General Counsel, United States Trustees Claire Hardgrave, Head of IP Regulation, UK Insolvency Service	Doubletree Hilton Main Conference Room
Session 19 13.45-14.45	Workshops 2		Henley Room and Quniton Room
	A. Preventing avoidable insolvencies: Early Warning Tools Marina Vatanen, Senior Bankruptcy Lawyer, The Office of Bankruptcy Ombudsman	B. Implementing the Diversity Agenda IAIR Diversity Project Members, Paul Shaw, National Manager Regulation and Enforcement, Australian Financial Security Authority, Karen Seebaran-Blondet, Supervisor of Insolvency, Office of Supervisor of Insolvency Trinidad and Tobago Claire Hardgrave, Head of IP Regulation, UK Insolvency Service Elisabeth Lang, Superintendent, Office of the Superintendent of Bankruptcy, Canada	
14.45-15.05	Afternoon coffee/tea		Doubletree Hilton Main Conference Room
Session 20 15.05-15.35	Plenary 14 - Developing our operations to deal with the post covid world	Richard Monds Director of Insolvency, Northern Ireland Insolvency Service	Doubletree Hilton Main Conference Room

Session 21 15.35 16.00	Plenary 15 --Debt restructuring and turnaround – An EBRD assessment of business reorganisation tools.	Catherine Bridge Zoller, Senior Counsel, European Bank for Reconstruction & Development (EBRD)	Doubletree Hilton Main Conference Room
Session 22 16.00 -17.00	Annual General Meeting (IAIR Members only)	IAIR Chair	Doubletree Hilton Main Conference Room
16.00 (17.00) -19.00	Free session		

19.00 – 19.15	Delegates meet in the DoubleTree Hilton hotel reception and walk to the Royal Shakespeare Theatre (about a 10 minute walk through town) Alternatively delegates can make their own way to the RSC
19.30- 22.30	Informal Dinner at the Royal Shakespeare Theatre Drinks in the Upper Circle Bar followed by dinner in The Rooftop Restaurant



Day 4 – Thursday 29 September

Time	Session topic	Speaker	Venue
08.45-09.15	Morning coffee/tea and networking		Doubletree Hilton Main Conference Room
Session 23 09.15-09.20	Welcome	IAIR Chair	Doubletree Hilton Main Conference Room
Session 24 09.20-09.50	Plenary 16 The impact of Covid-19 on IAIR and its members	Rosemary Winter-Scott, Executive Director, IAIR	Doubletree Hilton Main Conference Room
Session 25 09.50-10.20	Plenary 17 World Bank Update	Will Paterson, Senior Financial Sector Specialist, World Bank Group	Doubletree Hilton Main Conference Room
Session 26 10.20-10.50	Plenary 18 IMF - Update	Ms. Anjum Rosha, Senior Counsel, International Monetary Fund	Doubletree Hilton Main Conference Room
10.50-11.15	Morning break and networking		Doubletree Hilton Main Conference Room
Session 27 11.15-11.45	Plenary 19 UNCITRAL – Update on New Projects	Rev'd Mark W. Smith Deputy Director, Corporate, Insolvency and Easter	Doubletree Hilton Main Conference Room
Session 28 11.45-12.45	Plenary 20 Presentations from the New Members of IAIR: <ul style="list-style-type: none"> • Malta • Albania • Barbados 	Kevan Azzopardi, Official Receiver, Malta Business Registry Ardita Buna, Director, Albanian National Insolvency Agency Ester Springer, Supervisor of Insolvency, Barbados	Doubletree Hilton Main Conference Room
Session 29 12.45-13.10	Handover to New IAIR Chair: Presentation by the host of IAIR 2023 Formal handing over of the IAIR Flag Formal Closing of the Conference	Serbia	Doubletree Hilton Main Conference Room

13.00-14.00	Lunch buffet		Doubletree Hilton Main Restaurant
14.00	Delegates depart or are free to explore Stratford upon Avon and the surrounding area.		

CONFERENCE ACCOMMODATION

The Double Tree Hilton, Stratford Upon Avon

This hotel is central to Shakespearean sights in Stratford-upon-Avon, a 10-minute walk from the Royal Shakespeare Theatre. It is next to the train station and easy to reach by the M40. There is plenty of parking space (free parking for hotel guests).

Arden Street, Stratford-upon-Avon, CV37 6QQ Tel +44 1789 271000

<https://www.hilton.com/en/hotels/bhxsadi-doubletree-stratford-upon-avon>



IAIR rates:

All the bedrooms have relatively recently been refurbished and provide a good quality of accommodation at a reasonable rate.

Standard Double room - £127.00 per night including breakfast for single occupancy **£139.00** for double occupancy. 204 sq. ft./19 sq. m., complimentary WiFi, flat screen TV, air conditioning, mini fridge

Deluxe King Room - £147.00 per night including breakfast for single occupancy **£159.00** for double occupancy. 258 sq. ft./24 sq. m., bathrobes, complimentary WiFi, flat screen TV, air conditioning, mini fridge

Early booking/reservation is encouraged to avoid disappointment as IAIR has an initial allocation of 20 bedrooms and if these are sold they can increase our allocation to a maximum of 30 bedrooms at this special IAIR rate. These will be held until a cut-off date **45 days prior** to the conference – which is a very flexible allocation for a busy month like September. After that date there is no guarantee that IAIR members will be able to book rooms at the special quoted IAIR price. If this situation occurs, we will be able to recommend other suitable hotels in the vicinity, however delegates are reminded that as the event is during a key holiday period there will be pressure on accommodation in the town.

The reservations will have a 14 days individual cancellation policy, this is the most flexible cancellation they can offer as they don't waive cancellation charges anymore related to Covid. If the Hilton guidelines change meantime, they will of course adhere to it but at the moment they don't offer a special covid cancellation.

Please use the following link to book rooms: [**BOOK NOW**](#)

And use Group Code **AIAIRA**

Please note - the default booking is set to book rooms for the 4 nights 25, 26, 27 & 28th September – with one occupant but you can change the dates and occupants – Using the "**Edit Stay**" option.



Please make sure you use the Group Code when booking – to access our rate and allocation of rooms.

A screenshot of the Hilton booking interface. The "Special Rates" tab is selected and circled in red. Below it, a modal window shows various rate options: "Use points", "AAA rate", "AARP rate", "Travel agents", "Senior rate", and "Government / military rates". The "Group code" field is highlighted with a blue box and contains the text "AIAIRA". A red arrow points to this field. Below the "Group code" field, there is a message: "You can only use one special code at a time." The "Update" button is visible at the bottom of the modal. The background shows a list of room types: "Queen Guest Room" and "Twin Guest Room".

EVENING/SOCIAL EVENTS

Monday 26th September 2022

Drinks Reception - Hilton DoubleTree Hotel

A formal welcome to Stratford upon Avon and the IAIR 2022 Conference will be hosted in the main Conference Hotel.

Weather permitting the drinks reception will be outside in the gardens of the hotel



But if the weather is inclement, the drinks reception will be in the hotel bar



Tuesday 27th September 2022

Formal Dinner

Shakespeare's Schoolroom and Guildhall

<https://www.shakespeareesschoolroom.org/>

Shakespeare's Schoolroom & Guildhall is a window onto Stratford's past, and onto the childhood of the world's greatest playwright. Historian and broadcaster Michael Wood has called it "one of the most atmospheric, magical and important buildings in the whole of Britain." Outstanding timber-framed architecture, rare historic wall paintings and a rich legacy of amazing stories make it one of Stratford's must-see sights.

The Guild of the Holy Cross built the Guildhall between 1418 and 1420 as their headquarters. Over about a hundred years more buildings were added, including a Schoolhouse, a Chapel and Almshouses.

In 1553 the Guildhall became the headquarters of Stratford Borough Council and remained the heart of civic life in Stratford for over 400 years, until 1848 when the Council moved into the Town Hall, leaving the building to the school.

The King's New School (later known as King Edward VI School or K.E.S.) moved into the Guildhall around 1568. And in 1571 a seven-year-old boy called William Shakespeare started going to school there. At the time, nobody could know that when he grew up his words would echo down the centuries and travel around the world. K.E.S. pupils still study in the Guildhall every day.

For hundreds of years, generations of local people have used the Guildhall, cared for it and adapted it. This means it has never fallen into neglect. Continuous use has kept the fabric of the Guildhall in good condition and kept its unique atmosphere alive. After 600 years it's still going strong, and it has a unique legacy of stories to tell.

It is also perhaps a bit ironic to have a group of insolvency professionals visiting the school where Shakespeare was removed around the age of thirteen because of his father's financial and social difficulties!





Delegates will first be given a tour of the Guildhall, Chapel and Schoolroom followed by a formal dinner in the atmospheric building.



Wednesday 28th September 2022

Informal Dinner

The Rooftop Restaurant, RSC

<https://www.rsc.org.uk/rooftop-restaurant>

The Rooftop Restaurant is located on the third floor of the Royal Shakespeare Theatre with spectacular views over Stratford Upon Avon.



Delegates will be provided with pre-dinner drinks at 7.30 in the Circle Bar of the Theatre – an art deco bar overlooking the River Avon.



The evening theatre performance will have begun at 7.15 and so you will be able to glimpse some of the early part of the production from a screen in the Circle Bar which shows the performance live as it is happening in the theatre.

After the Roof Top Restaurant has been cleared, following the pre-theatre dinner, the restaurant will re-open solely for our Informal dinner. At 8pm we will be escorted upstairs to the Roof Top Restaurant where we will be provided with a two-course dinner in the atmospheric restaurant with spectacular view over the River Avon and Stratford Upon Avon Town.



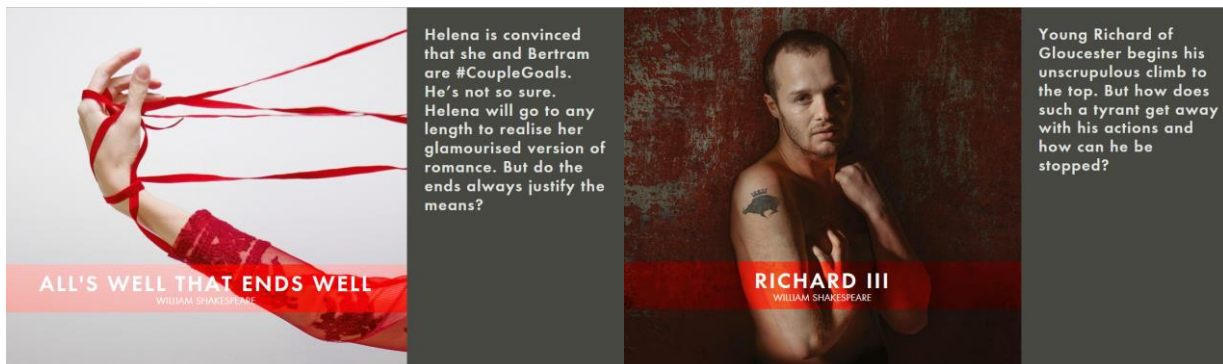
The RSC Theatre Productions



A memorable experience whilst in Stratford Upon Avon would be to see a live performance of one of William Shakespeare's plays.

The performances taking place at the RSC during and around the conference period are:

- Richard III
- All's Well That Ends Well



Tickets vary in price from £16.00 - £75.00

Delegates who are staying before or after the conference may wish to attend a performance. For example:

- There is both an afternoon performance and an evening performance of All's Well that Ends Well on the Saturday before the conference and an evening performance on the Friday after the conference.
- There is both an afternoon performance and an evening performance of Richard III on the Thursday (after the conference ends at lunchtime).

Tickets can be booked at <https://www.rsc.org.uk/whats-on/>

RSC have provided us with a promotional code that will give you a discount on your ticket for any performances on the Thursday and Friday after the conference. You can book online for the Thursday and Friday performances at a special discounted rate of **£39.50** per ticket. You will need to enter this code: **33145** into the promo code box when booking online.

Unfortunately, the promotional code can't be used for the Saturday as there is always a greater demand for tickets on a Saturday.

Tickets for these productions are already selling fast so we would encourage early booking if you do wish to see a Shakespeare play at the RSC. For information the Executive Director will be seeing All's Well that Ends Well on the Friday evening – as a fitting relaxation after the end of the conference!

Alternatively, the conference organisers can help to obtain tickets (subject to availability) for any delegates when they arrive in Stratford Upon Avon.

AIRPORT, CONNECTIONS AND PUBLIC TRANSPORT

Airport

The **Birmingham International Airport** is the most convenient airport to the town and is about 35-45 minutes away by taxi. Birmingham Airport is home to around 50 airlines including global flag carriers - Emirates, Turkish Airlines, Air India, KLM, Swiss, SAS, Brussels Airlines, Air France and Lufthansa.

Some delegates (and especially those from USA/Canada and those whose own preferred carrier does not fly into Birmingham) may find it easier to fly via Dublin, Ireland to Birmingham rather than into or changing at Heathrow.

Connections from Birmingham Airport to Stratford Upon Avon

By Train.

Birmingham Airport is directly connected to Birmingham International Station by a free 'Air-Rail Link' system. The air-rail link takes two minutes to get to the station.

The onward train journey is then a little less straight forward with a train to Leamington Spa and then a local train to Stratford Upon Avon. The journey can be done in one hour but takes an average of 1h 41m to travel from Birmingham International to Stratford-upon-Avon by train, over a distance of around 18 miles (29 km). There are normally 23 trains per day travelling from Birmingham International to Stratford-upon-Avon and tickets for this journey start from £14.90 when you book in advance.

It is feasible (though not quick or particularly easy) to get by train from Heathrow to Stratford Upon Avon. It requires several changes of train and takes an average of 3½ hours.

By Taxi

The easiest way from the airport to the hotel (though less eco-friendly) is by taxi – this is especially the case if you are travelling with a lot of luggage.

It takes about 35-45 minutes by car depending on the traffic.

Various taxi agencies operate between the airport and Stratford Upon Avon – some local taxi firms that can be pre-booked for airport transfers and local journeys include:

Swan Taxi (Ian Elliot) – 07767 126582 lanelliot2@gmail.com <https://www.swan-taxis.co.uk/>

His rates are some of the most competitive locally and is one of the taxi firms recommended by the hotel. He is happy to arrange larger vehicles if a group are arriving together and he can take payment by phone and/or all major credit cards. He will pick you up/drop you off in the express pickup/drop off area of Birmingham airport.

Others taxi firms include:

Othello Taxis 01789 336226 enquiries@othellotaxis.co.uk <https://www.othellotaxis.co.uk/>

CJH Shottery 07860 637262 dave@cjhshottery.co.uk <https://www.cjhshottery.co.uk/>

CONFERENCE TERMS AND CONDITIONS

Conference Attendance

Non-members may attend the IAIR conference only by invitation or agreement of the IAIR Executive Committee. We welcome people who, who would be eligible to be members, to come along to and attend our conference as a non-member to help them to learn more about our association before joining. If you are thinking about joining IAIR this may be an ideal opportunity for you to learn more about us and what benefits membership could bring you. However, to be eligible to be an IAIR member you must be a government employed national insolvency representative from a Government Department, Ministry, Agency or Public Authority which has responsibility in their country for one or more of:

- Insolvency Policy and Legislation
- Insolvency Practice and Administration
- Insolvency Regulation
- Delegate/Registration Fee

The conference registration/delegate fee covers three days attendance at the conference, conference refreshments and lunches, the welcome reception, the formal dinner and the informal dinner. Please note it does not include your accommodation which you must book directly yourself and arrange payment directly with the hotel.

2022 Delegate /Registration Fees:

- IAIR Member Registration Fee (£430)
- Non-Member Registration Fee (£650)
- Accompanying Person Fee (£150)

Non-members have observer status only at the Annual General Meeting.

Accompanying Person

The accompanying person registration fee covers attendance at the welcome reception, the formal dinner and the informal dinner. Registered accompanying persons attending the social functions must be aged 21 or over and are defined as a participant's spouse or other personal relation who does not have a business interest in the conference. An accompanying person does not have access to the conference. Please note the fee does not include your accommodation which you must book directly yourself and arrange payment directly with the hotel.

Payment & Refunds

Please note that your conference registration will only be confirmed in writing when full payment has been received and processed.

Where a delegate cancels, individual circumstances are always considered. Normally the following refund and cancellation policy applies:

- Cancel more than 4 weeks prior to conference – 75% refund
- Cancel 4 weeks or less prior to conference – no refund issued as the host country will have committed to your place with the conference venues.

However, given the potential for further outbreaks of Covid-19, IAIR recognises that a delegate may have to cancel their attendance at the conference due to the need to isolate or an inability to travel due to changes in travel restrictions. In this situation IAIR would prefer that a substitute delegate is found but if this is also not possible due to covid travel restrictions then IAIR will seek to offer these delegates refunds (minus the cost of transferring the money) or a credit towards the 2023 conference. However, it should be noted that in such circumstances IAIR will be left covering the cost of the cancellation and this refund only relates to the delegate fees. The arrangements made with any conference accommodation or travel are still the responsibility of the delegate.

The appropriate refunds will be made after the conference has taken place. Delegate substitutions within organisations are permitted. Substitutions may be made at no charge up until 3 days before the conference.

Delegate Information

IAIR takes your privacy seriously. We will retain and use your personal data to provide you with information on our services. Your name, job title, organisation name, country and email address will only be distributed to fellow conference attendees.

Travel and Health Insurance

Delegates and accompanying persons are reminded that it is their responsibility to arrange travel and health insurance for the duration of their visit to the conference. IAIR shall not be responsible for, and shall be exempt from, all liability in respect of any loss, damage, injury, accident, delay or inconvenience to any person during the conference.

Delegates are advised to check the travel requirements of all countries they will depart from and enter during their journey to and from the UK.

IAIR will be undertaking every precaution to ensure the health and safety of delegates during the conference. Whilst we hope to be able to return to the normal format of previous IAIR conferences the host and Executive Committee request that all delegates comply with any special covid precautionary measures that may need to be implemented to ensure the health and wellbeing of all delegates. Full details of any such requirements will be provided to delegates in advance of the conference.

Evening Events

As with previous years, the conference organisers have arranged a drinks reception, a formal dinner and an informal dinner for conference delegates, which all delegates are encouraged to attend. If you are unable to attend any of the evening events, then please ensure the conference organisers know this as IAIR will be charged for the number of expected attendees as finalised ten days before the event.